

### Director of Sales & Marketing Orientation Week 3 and 4 On Property January 27, 2014

Goal of weeks 3 and 4 is for the DOS is to settle into a routine of internal and external property meetings.

#### Below is a list of focus areas:

Daily Board Meetings Revenue Management Weekly Calls E-Commerce Weekly Calls Key Account Introduction- with Sales Mangers Sales calls with Sales Managers Weekly calls with Sales Managers Weekly call with DVP of Sales and General Manager Evaluation of the current and out Month Booking Progress Significant commitment of time focused on Brand training and certification as required (This could be up to 20 hours a week for Marriott CITY)



### Director of Sales & Marketing Orientation Week 5 3 Day Visit from the DVP of Sales January 27, 2014

#### Monday night DVP Arrival-Dinner between DVP and DOS

DAY 1

8:30 AM	Sales Board Meeting Smart Pak Training
9:00 AM	Operations Stand Up
9:30 AM	Sales Marketing Game Plan Review-Including Optimal Mix
11:00 AM	Sales Managers Monthly Action Plans
Noon	Lunch
1:00 PM	Sales Call with Key Account
3:00 PM	Review Team Compensation and Incentive Rewards
4:00 PM	Recap and Daily follow up



### Director of Sales & Marketing Orientation Week 5 3 Day Visit from the DVP of Sales

DAY 2

8:00 AM	Recap of Prior Day
8:30 AM	Sales Board Meeting
9:00 AM	Operations Stand Up
9:30 AM	1:1 with Sales Managers, DOS and DVP
Noon	Attend Industry Luncheon (if Possible)
1:30 PM	Staff Assessment
2:30 PM	E-Commerce Call
3:30 PM	Review Month End Reports
5:00 PM	Wrap UP



### Director of Sales & Marketing Orientation Week 5 3 Day Visit from the DVP of Sales

DAY 3

8:00 AM	Sales Board Meeting
9:30 AM	Operations Meeting
10:00 AM	Brand Revenue call
11:00 AM	30 Day Action Plan
Noon	
1:00 PM	Introduction to Brand Contacts
2:00 PM	Review Available Training Courses
3:00 PM	Wrap up and 60 Day Plan

### Director of Sales & Marketing Orientation Week 16 2 Day Visit from DVP

Focus of trip is to conduct 120 day review- coach for any areas of concern and conduct Sales Audit to identify any processes that need improvements. Normal Property Visit