

Business Travel Account Profile

COM	PANY/ACCOUNT	INFORMATION			
Company name					
Contact name					
Contact title					
Address					
Telephone number					
E-Mail					
Company website address					
Sales Manager name					
GENE	ERAL INFORMAT	ION			
	What is the traveler profile- title, purpose of visiting area, division/department				
	What are the feeder cities- other office locations, where are travelers coming in from?				
	What is the room night volume- weekly/monthly/annual?				
	What is typical arrival day and length of stay?				
	Additional travel needs- training, relocation, projects, recruiting, auditors				
	Other hotels used currently or in the past and rate				
	What is your room rate budget, city cap, pier diem? LRA/NLRA? Commissionable?				
	Buy Decision- what is most important to you and your travelers?				
	Decision maker(s) and process of making decision on hotel usage				

	Does the company have a travel program policy?			
	Is the use of preferred hotels mandated? Enforced?			
	What is the compliance % to preferred hotels?			
	How are the reservations made- brand.com, travel agent, on-line booking tool, call hotel direct?			
	Does the company use an online booking tool? If yes, name of online tool			
	What is the compliance % to online booking tool for hotel bookings?			
	What is the Travel Management Company (TMC) of record?			
	What is the % of hotel reservations made through travel agency?			
	Are there hotel marketing opportunities available? If yes, what are they?			
	Do you book Group Meetings / Events? What departments have groups/meetings and contact information?			
	What are your outbound travel needs for other cities-individual travel, groups? Remington cities?			
OTHER ACCOUNT INFORMATION				